



# Has money been stolen from your account or do you suspect misuse of your banking details?

Banks are available 24/7 to assist you.

Below you can find the phone numbers you can call to immediately block your banking applications:

Your bank	During opening hours	Outside opening hours
Argenta	00 32 3 285 53 33	00 32 3 285 53 33
Bank de Kremer	00 32 3 245 00 11	00 32 3 245 00 11
Bank Van Breda	00 32 3 245 00 11	00 32 3 245 00 11
Belfius	00 32 2 222 46 00	00 32 2 222 46 00
Beobank	00 32 2 622 20 00	00 32 78 170 170**
BNP Paribas Fortis	00 32 2 762 60 00	00 32 2 433 43 80
CBC	00 32 16 43 20 00	00 32 16 43 20 00
CPH	00 32 78 170 170**	00 32 78 170 170**
Crelan	00 32 2 555 92 00	00 32 2 555 92 00
Deutsche Bank	00 32 2 551 99 98	00 32 2 551 99 98
Europabank	00 32 9 224 76 90	00 32 9 224 74 07
Fintro	Your bank branch	00 32 2 433 43 80
Hello Bank	00 32 2 433 41 41	00 32 2 433 43 80
ING	00 32 2 464 60 60	00 32 78 170 170**
KBC	00 32 16 43 20 00	00 32 16 43 20 00
Keytrade Bank	00 32 2 679 90 00	00 32 2 679 90 00
Medirect	00 32 2 887 20 05	00 32 2 887 20 04
Nagelmackers	00 32 78 170 170**	00 32 78 170 170**
Triodos	00 32 2 549 57 56	00 32 2 549 57 56
vdk bank	00 32 9 267 32 11	00 32 78 170 170**

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**Call Fraudstop (0032 78 170 170) or your bank immediately** using one of the numbers listed here (some banks are also accessible online via their website or banking app)\*.

2

Gather as much information about the fraud as possible.

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Report it to the police and send a copy of the report to your bank.

For more information and tips: [www.febelfin.be](http://www.febelfin.be)

\* The bank employee may also ask you to call Card Stop (078170 170).

\*\* This is the number of Fraudstop and Card Stop. Request to block your payment card(s) and/or your access to on line banking in case of fraud on your bank account.