



Are you a victim of fraud or do you suspect misuse of your banking details?

Banks are available 24/7 to assist you.

Below you can find the phone numbers you can call to immediately block your banking applications:

1



Call your bank immediately using one of the numbers listed here (some banks are also accessible online via their website or banking app).*

2

Gather as much information about the fraud as possible:

- how and when it occurred;
- screenshots of conversations;
- names, numbers, email addresses, ...;
- others details that can prove the fraud.

3



File a complaint with the police and provide the complaint report to your bank.

Your bank	During opening hours	Outside opening hours
Argenta	03 285 53 33	03 285 53 33
Bank de Kremer	03 245 00 11	03 245 00 11
Banque Van Breda	03 245 00 11	03 245 00 11
Belfius	02 222 46 00	02 222 46 00
Beobank	02 622 20 00	078 170 170**
BNP Paribas Fortis	02 762 20 00	02 433 43 75
CBC	016 43 20 00	016 43 20 00
CPH	078 170 170**	078 170 170**
Crelan	02 555 92 00	02 555 92 00
Deutsche Bank	02 551 99 98	02 551 99 98
Europabank	09 224 76 90	09 224 74 07
Fintro	Your bank branch	02 433 43 75
Hello Bank	02 433 41 42	02 433 43 75
ING	02 464 60 60	078 170 170**
KBC	016 43 20 00	016 43 20 00
Keytrade Bank	02 679 90 00	02 679 90 00
Medirect	02 887 20 05	02 887 20 04
Nagelmackers	078 170 170**	078 170 170**
Triodos	02 549 57 56	02 549 57 56
vdk bank	09 267 32 11	078 170 170**

* The bank employee may also ask you to call Card Stop (078 170 170).

** This is the number of Cardstop. Request to block your payment card(s) and/or your access to online banking in case of fraud on your bank account.